

Appendix B: Draft HMO Consultation Survey



Houses in Multiple Occupation – Consultation Survey

The Council has launched this online consultation survey to ask local people their views on Houses in Multiple Occupation (HMOs) in their area and help the Council to understand if further measures are needed to control HMOs in North Northamptonshire.

The first part of the survey will help the Council to understand if there are any additional HMOs within your area that the Council is not already aware of, please see the Council's interactive map <link> showing all licensed HMOs. Where possible, these will be #investigated to determine if they are in fact HMOs.

The second part of the survey will help the Council understand if there are any specific issues associated with HMOs in your area, such as parking, noise and overcrowding in communities. If there are found to be issues, then the Council will consider the most appropriate methods for managing HMOs in these areas.

Please note that this online survey will not allow you to save your responses and return to them, so we advise that you view the survey in the first instance and prepare your responses ahead of entering them into the online form. This will avoid you losing any partial responses that have not been submitted on completion.

If you have any questions when completing the online survey, please contact the Council via email: planningpolicy@northnorthants.gov.uk or call **0300 126 3000** and request a call back from the planning policy team.

This survey closes at 11.59pm on <date> 2022.

Complete the HMO Consultation Survey

Please tick the most appropriate box(es) or comment as appropriate

Q1. Please provide your full address and postcode. Your address will be kept confidential, but this information will tell us which ward you live in.

**Mandatory field (make responses to all questions mandatory, except name and contact number)*

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Q2. Which of the following describes you? You can tick more than one option.

An owner/occupier of a property in the area	<input type="checkbox"/>	An accredited landlord	<input type="checkbox"/>
A private tenant	<input type="checkbox"/>	A student	<input type="checkbox"/>
A social housing tenant	<input type="checkbox"/>	Live close to a HMO	<input type="checkbox"/>

Letting/managing agent		A local business	
A landlord		Other (please state)	

The Council have included an interactive map alongside this survey showing all licensed HMOs within North Northamptonshire.

Q3. Are there any properties within your area you feel are being used as a HMO that are not shown on the interactive map? <link to map>

Yes		No	
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Add function that if 'no' is selected then move straight to Q4.

If you have selected yes, then please give full details of the property including evidence showing why this may be functioning as a HMO; not providing sufficient evidence may result in the Council being unable to investigate the issues associated with the property. Where possible please use the interactive map to select the property you are referring to. You can do this for more than one property, but please select these separately and provide the below information for each property.

Property address	<i>Use drop down functions</i>
Date first suspected the property is a HMO	
Reason(s) for believing the property is a HMO	
Is the property causing any issues within your area?	Options: 1. No 2. Yes (prepare drop down of issues – same as Q4?)
Please attach evidence here demonstrating possible use as a HMO, such as photos of the property or immediate surrounding area showing any issues associated with this property	<i>Attachment option for photographs etc</i>

Add further property <Add function within survey to allow more than one property to be selected>

The information you have provided will be used by the Council to investigate whether the property you have identified is functioning as a HMO. If you are happy to be contacted by the Council to provide further information relating to your responses, should this be required, then please provide your name and contact number below:

Name	<i>Not mandatory</i>
Contact number	<i>Not mandatory</i>

Q4. In the last 12 months how much of an issue are the following in your area? Please select one option for each row.

	A significant issue	A moderate issue	A minor issue	Not an issue at all	Don't know or N/A
Poor external appearance of HMOs and their gardens					
Noise nuisance such as loud music and parties from HMOs					
Dumped rubbish and litter around HMOs					
Poorly managed HMOs					
Poor internal property conditions within HMO					
Over-crowding as a result of HMOs					
Difficulties with car parking related to HMOs					
Crime and anti-social behaviour linked to HMOs					
Any other problems caused by HMOs please state below:					

Q5. In the last 12 months have you contacted the Council about issues relating to HMOs in your area?

Yes		No	
Please give details:			

Q6. You can use this space to write any other comments you have about HMOs in your area

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